



UPDATE: MARCH 25, 2020

FROM THE DESK OF THE CHIEF OF POLICE

To comply with the Executive Order of County Judge B. Glen Whitley and to limit the exposure of the COVID-19 virus to our employees and citizens, the White Settlement Police Department Lobby will be closed during the duration of the order.

Citizens wishing to obtain copies of offense or accident reports will be required to go the City website at www.wstx.us. Under "Quick Links" select "City Forms" and then "Police Open Records". Complete the form and send the request by email to records@wspd.us. Sex offender registrations must contact the records department by calling 817-246-7070 and select option 3. The Police Department will not offer fingerprinting services until further notice.

Citizens wishing to report a crime or speak with an officer are requested to call the Police Department at 817-246-7070 and select option 2. Your information will be taken over the phone and an officer will be dispatched to your location or will call you back. Citizens coming to the Police Department may use the intercom button located by the front door and an officer will be dispatched to meet you in front of the Police Department.

Citizens wishing to meet with a detective concerning their case will be by appointment only. You need to contact your assigned detective and speak with them about your case. If you are unsure of the detective assigned to your case, send an email to investigator@wspd.us and the assigned detective will email or call you back.

Prisoner visitation is suspended except for visitation by legal counsel.

If you have a compliment for or complaint against an officer you may send an email to supervisor@wspd.us or call 817-246-7070 and ask to speak with a supervisor. You can also go to our website and download a personnel complaint form and email it to supervisor@wspd.us.

Thank you for your patience and understanding as we work together to keep everyone safe during these difficult times